

Price-list of services

Fixed internet access service

Applies to Customers who signed an Agreement with one of the Netia Group companies after October 18, 2021. Effective from October 18, 2021.

1. Activation fees (one-off)

Type of payment	Fee
Activation of the Fast Internet service	PLN 99.00 gross (PLN 80.49 net)
Link activation ¹	PLN 210.00 gross (PLN 170.73 net)
Link activation for single-family houses ²	PLN 2,500.00 gross (PLN 2,032.52 net)
Activation of WiFi Router / ONT Combo	PLN 150.00 gross (PLN 121.95 net)

¹ The fee is charged regardless of the fee for activating the Fast Internet service in the case of activating the service on BSA lines.

² The fee is charged regardless of the fee for activating the Fast Internet service in the case of activating the service in the offer for single-family buildings

2. Subscription fees (monthly)

Type of service 1	the maximum technically achievable link speed, which guarantees stable use of the service		Fee
	Speed of received data	Speed of sent data	
1M high speed internet	up to 1 Mb / s	up to 256 kbps	PLN 135.30 gross (PLN 110.00 net)
2M high speed Internet	up to 2 Mb / s	up to 256 kbps	PLN 172.20 gross (PLN 140.00 net)
4M high speed Internet	up to 4 Mb / s	up to 512 kb / s	PLN 209.10 gross (PLN 170.00 net)
High speed Internet Max 10	up to 10 Mb / s	up to 1 Mb / s	PLN 282.90 gross (PLN 230.00 net)
High speed Internet Max 20	up to 20 Mb / s	up to 2 Mb / s ²	PLN 356.70 gross (PLN 290.00 net)
High speed Internet Max 40	up to 40 Mb / s	up to 4 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 50	up to 50 Mb / s	up to 5 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 80	up to 80 Mb / s	up to 8 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 100 (CU, HFC)	up to 100 Mb / s	up to 10 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 100	up to 100 Mb / s	up to 50 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 150 (HFC)	up to 150 Mb / s	up to 10 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 150 (CU)	up to 150 Mb / s	up to 15 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 150	up to 150 Mb / s	up to 50 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 300 (CU)	up to 300 Mb / s	up to 30 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 300	up to 300 Mb / s	up to 50 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 500	up to 500 Mb / s	up to 50 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 600 (HFC)	up to 600 Mb / s	up to 60 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 600	up to 600 Mb / s	up to 100 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 900	up to 900 Mb / s	up to 100 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 1000 (HFC) ⁴	up to 1000 Mb / s	up to 60 Mb / s	PLN 430.50 gross (PLN 350.00 net)
High speed Internet Max 1000 ⁴	up to 1000 Mb / s	up to 300 Mb / s ⁵	PLN 430.50 gross (PLN 350.00 net)
Premium Internet for Business 30 ³	up to 30 Mb / s	up to 30 Mb / s	PLN 430.50 gross (PLN 350.00 net)
Premium Internet for Business 100 ³	up to 100 Mb / s	up to 100 Mb / s	PLN 430.50 gross (PLN 350.00 net)
Premium Internet for Companies 200 ³	up to 200 Mb / s	up to 200 Mb / s	PLN 430.50 gross (PLN 350.00 net)

¹ The type of High Speed Internet service depends on the access technology used:

- BSA - service available in the options 1M, 2M, Max 10, Max 20 as ADSL, Max 40, Max 80 as VDSL and Max 150, Max 300, Max 500, Max 600, Max 1000 in fiber optic technology;

- LLU - service available in the options 1M, 2M, 4M, Max 10, Max 20 as ADSL;

- CU - service available in the options 1M, 2M, 4M, Max 10, Max 20 as ADSL, Max 20 and Max 50 as VDSL, Max 150 and Max 300 as VDSL2

- ETTH / IN-ETTH - service available in the following options: 1M, 2M, 4M, Max 10, Max 20, Max 50, Max 100, Max 150, Max 300, Max 500, Max 600, Max 900; Max 1000

- PON - service available in the following options: 1M, 2M, 4M, Max 10, Max 20, Max 50, Max 100, Max 150, Max 300, Max 500, Max 600, Max 900; Max 1000

- HFC - service available in 4M, Max 20, Max 50, Max 100 options, Max 150, Max 300, Max 500, Max 600, Max 1000.

² In LLU, BSA ADSL and CU ADSL technology, the maximum data sending speed for Max 20 is up to 1 Mb / s.

³ The type of Internet Premium for Business service depends on the access technology

used: - in HFC technology The service is available as an option 30; - in the ETTH / IN-ETTH

and PON technology. The service is available in the 30,100 option; 200;

⁴ 1000 Mb / s speed is only available with appropriate hardware or configuration. Maximum speed depends on the architecture of the end device and limited by a single GE client interface to a value of approx. 960 Mb / s.

5. In the BSA technology on the Nexery network, the maximum data sending speed for Max 1000 is up to 100Mb / s

Price-list of services

Fixed internet access service

3. Fees for services and additional activities

A. Connection maintenance fee - applies to BSA and LLU technologies

Type of service	Method of calculation	Fee
Connection maintenance fee ¹	Monthly fee	PLN 30.00 gross (PLN 24.39 net)

¹ The fee is charged in the case of having an Internet Service and no Telephone Service provided by the Operator or another provider on the same connection.

B. IP addressing

Monthly fee type	Method of calculation	Fee
Fixed IP address 1), 3)	Monthly fee	PLN 25.00 net (PLN 30.75 gross)
Fixed IP address 1), 4)		As part of the subscription
Subnet of 8 IP addresses 2)		PLN 32.00 net (PLN 39.36 gross)

¹⁾ The activation of a permanent IP address takes place on the first day of the next Billing Period, if the Operator has received a change order no later than 5 days before the end of the Period Billing.

²⁾ The prerequisite for using the subnet of 8 public IP addresses (5 user addresses), the purchase of a fixed IP address service and the correct completion of the application for the allocation of IP addresses (RIPE application).

³⁾ It applies to the High Speed Internet service in any technology, excluding IN-ETTH.

⁴⁾ It applies to Internet Premium for Business, in any technology, excluding HFC.

4. Other fees

Type of service	Method of calculation	Fee
Lease of Netia Spot	Monthly fee	PLN 20.00 gross (PLN 16.26 net)
Penalty for not returning Netia Spbt	One-time fee	PLN 200.00
WiFi router lease	Monthly fee	PLN 20.00 gross (PLN 16.26 net)
Penalty for not returning the WiFi router ¹	One-time fee	PLN 300.00
Penalty for not returning the 1Gb / s HFC WiFi router	One-time fee	PLN 500.00
Penalty for not returning ONT ¹ ,	One-time fee	PLN 200.00
Penalty for failure to return ONT Combo 1.2	One-time fee	PLN 300.00
Penalty for not returning the PLC set ¹	One-time fee	PLN 100.00
Penalty for not returning the Extender ¹	One-time fee	PLN 100.00
Penalty for not returning the Mesh set (1-piece) ¹	One-time fee	PLN 200.00
Penalty for not returning the Mesh set (2-element) ¹	One-time fee	PLN 400.00
Penalty for not returning the Mesh set (3-element) ¹	One-time fee	PLN 500.00

¹ The devices are made available to the Subscriber by the Operator in the event of termination of the Internet Service Agreement. The Subscriber is obliged to return the device provided at his own expense within 14 days from the date of termination of the Agreement.

² Applies to PON technology.

6. Definitions

A. BSA - Internet Service provided by the Operator on the lines of other suppliers based on Bitstream Access in copper xDSL technology, and with data download speeds higher than 80 Mb / s in fiber optic technology B. LLU - Internet Service provided by the Operator on the link Orange Polska SA in copper ADSL technology through access to the local subscriber loop.

C. CU - Internet Service provided using the Operator's lines in xDSL copper technology.

D. ADSL - Internet Service provided with the use of an ADSL card, allowing for the provision of a Service with a data receiving speed of up to 20 Mb / s

E. VDSL - Internet Service provided with the use of a VDSL card, allowing for the provision of a Service with a data reception speed of up to 80 Mb / s / s F.

ETTH / IN-ETTH - Internet service provided with the use of the Operator's lines in the ETTH (Ethernet To The Home) technology, i.e. an Ethernet cable at the place of service provision; with data receiving speeds higher than 100Mb / s provided in the FTTH (Fiber To The Building) model, i.e. fiber connected to the switch in the building, and to the premises via Ethernet cable

G. PON - Internet Service provided with the use of the Operator's lines in the PON (Passive Optical Network) technology in the FTTH (Fiber To The Home) model, i.e. fiber on the entire route connected to the customer's premises H. HFC - Internet Service provided using the Operator's lines in the technology HFC (Hybrid Fiber-Coaxial) of a hybrid network using an optical medium (fiber) and various types of coaxial signal cables

The tariff names provided in the Price List, in particular those containing numerical values, e.g. Fast Internet Max 20, constitute only the marketing name of the Internet Service based on the quality parameters resulting from the maximum technical parameters of a given technology in which the Internet Service is provided or resulting from the technical connection (e.g. Fast Internet). Internet Max10). In the case of the Internet Service, the parameters specified in the Agreement are binding.